

Unit 1 & 2 Landsberg, Lichfield
Road Ind. Est., Tamworth,
Staffordshire, B79 7XB

Privacy Policy

At Ventol Limited we are committed to protecting your privacy in accordance with the General Data Protection Regulations & the Data Protection Act 2018. This policy applies when we are acting as a controller of personal data that is where we have determined the purposes and means of the processing of that personal data. It applies where we process personal data relating to our existing customers & also prospective new customers.

If we make changes to this notice we will notify you by updating it on our website. Ventol Limited will be known as the 'Data Controller' of the personal data you provide to us and we will sometimes refer to ourselves in this notice as "we" or "us". By Data Controller, this means Ventol Limited, who determines the purposes and way in which any personal data are, or will be processed.

We will process your contact details for the purposes of communication with you and ensuring any products or services exchanged between us satisfy agreed requirements and the regulations pertaining to maintaining records. The legal basis for this processing is that it is necessary to achieve our legitimate interest, namely the supply of our products and services and maintaining a business relationship with you and/or your employer.

We will retain any personal data collected from yourself whilst we are actively trading with yourselves or no more than 10 years after trading ceases unless we are instructed otherwise by your employer or yourself.

We will share your personal data within the company to the extent that the disclosure is reasonably necessary for the purposes of the supply of our products and services and maintaining a business relationship with you and/or your employer. Dependent on the service required we will also share data with monitoring stations for monitored systems and with the relevant police force for systems requiring police response.

All of our customer data processing is in-house and is not transmitted in anyway outside of the European Union (EU). As you are providing us with your personal data, it is important to us that you are aware of the following rights that you have in relation to our processing of that personal data.

- You can be provided with a copy of any personal data concerning you that we process unless that would affect the rights and freedoms of others.
- You can also be provided with information on how that personal data is processed by us.
- You can have us rectify any personal data of yours that we hold that is inaccurate or incomplete. In certain circumstances, you can also ask us to erase or restrict the use of any of your personal data that we process.

- You can object at any time to our processing of your personal data on grounds related to your situation.
- You can object at any time to our processing of your personal data for direct marketing purposes.
- You can exercise any of the rights listed above by contacting us using the details at the bottom of this notice. If you are unhappy with any aspect of how we processed your personal data or your request to exercise a right, you can lodge a complaint with the Information Commissioner's Office.

Ventol Limited is incorporated and registered in England and Wales with company number 10668769 and whose registered office is at 102 Tettenhall Road, WV6 0BW.

We are contactable by email at dpo@ventol.co.uk.

Policy last update May 2018.